

Tour Terms & Conditions

Please read the following terms and conditions for participating in any of Nobo Tours' products. On the day of the tour, you will need to sign a waiver agreeing to contents stated below.

For participants under the age of 18:

I hereby certify that I, parent/guardian with legal responsibility for this participant of minority age, do consent and agree to his/her release of all Nobo Tours, and for myself, my heirs, assigns, and next of kin, I release and agree to indemnify Nobo Tours for any and all liabilities incident to this participant of minority age's participation in the 'Activities'.

Activities:

"Activities" comprise any of the following:

- Travel in private transportation (including to and from tour areas)
- Hiking
- Walking
- Snowshoeing
- Cycling

Medical:

I am aware that the physical exertion required to participate in the 'Activities' can activate or aggravate pre-existing injuries, conditions, or congenital defects. I acknowledge that I should seek medical advice if I know or suspect that my physical condition may be incompatible with the 'Activities'.

I agree that I don't have/are not any of the following:

- pregnant
- knee, leg or back injuries
- heart conditions
- respiratory conditions

Assumption of Risks:

I am aware that the 'Activities' involve many risks, dangers, and hazards which may include but are not limited to:

- personal injury and/or death;
- changing weather conditions;
- interactions or encounters with wildlife;

Alcohol & Illegal Substances:

If I consume alcohol, illegal or recreational drugs before or during my involvement in the 'Activities' I will be asked to leave the tour, and I am responsible for any loss, injury, or damage I cause to myself or others.

Insurance:

I understand that Nobo Tours does not provide travel insurance and that it is advisable to take out my own insurance in the case of accident/injury or the loss/damage of personal items. I am also aware that Nobo Tours has its own liability insurance.



Cancellation Policy

Please understand that this is my livelihood and sudden cancellations are very hard to fill again. Therefore, please make sure to cancel far in advance if your plans change in order to avoid a cancellation fee.

Booking cancellation by customer

- A cancellation fee of 100% if the booking is cancelled 14 days or less before the tour.
- A cancellation fee of 50% if the booking is cancelled 21 days or less before the tour.
- A cancellation fee of 25% if the booking is cancelled 28 days or less before the tour.

Bookings cancelled by Nobo Tours due to customer-related issues—such as being unprepared for tour conditions (including unsuitable clothing), being under the influence of alcohol or drugs, failing to follow guide instructions, or behaving in a way that puts themselves or other customers at risk—are non-refundable.

Conditions for refunds to be given:

- Nobo Tours cancels the tour due to bad weather or unforeseen circumstances.
- Customer cancels before cancellation policy takes effect (or partial refund if within cancellation policy period).
- Customer unable to come due to force majeure (e.g. natural disaster) - Nobo Tours will try to reschedule the tour for you if possible.

Thank you for reading the Terms & Conditions. If you have any questions, please feel free to contact me at nobotoursjp@gmail.com or via the WhatsApp link on the website. See you soon!